Tennessee American Water Announces New Appointments to Operations Leadership Team

Chattanooga, Tenn. (February 6, 2026) — Tennessee American Water today announced the appointment of Keith Hillard as Vice President of Operations and Megan Catalina as Director of Operations, strengthening the company's leadership team and reinforcing its commitment to operational excellence and customer service across the state.

Keith Hillard was named Vice President of Operations for Tennessee American Water, effective January 19, 2026. In this role, he will oversee statewide operations, including water quality, health and safety, project management, and the delivery of efficient, high-quality service. He will report to Grant Evitts, President of Tennessee American Water.

Hillard brings nearly four decades of industry experience to the role. He began his career with Pennsylvania Gas & Water in 1987 and joined Pennsylvania American Water in 1997 as a crew leader. Over the years, he advanced through leadership positions, most recently serving as Senior Manager of Operations for the Chattanooga district, where he oversaw day-to-day distribution operations and managed the meter department.

"Megan and Keith are both proven leaders with deep operational knowledge and a strong commitment to our customers and employees," said Grant Evitts, President of Tennessee American Water. "Their experience and leadership will help ensure we continue delivering safe, clean and reliable water service across Tennessee."

In addition, Megan Catalina has been appointed Director of Operations for Tennessee American Water and will report to Hillard. In her new role, she will lead water treatment, production, field operations, and maintenance activities statewide.

Catalina most recently served as GIS Manager, supporting operations across Missouri, California, Kentucky, Tennessee, and Hawaii. In that role, she led regional GIS operations, optimized workflows, and implemented initiatives that improved efficiency.

Tennessee American Water congratulates Hillard and Catalina on their well-deserved appointments and looks forward to the continued leadership they will bring to the company and their positive impact on operations.

ABOUT AMERICAN WATER
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

ABOUT TENNESSEE AMERICAN WATER
Tennessee American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable, and affordable water services to approximately 406,000 people in Tennessee and north Georgia.

For more information, visit www.tennesseeamwater.com and connect with us on Facebook , X, Instagram and YouTube

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