American Water Newsroom

# Boil Water Lifted In Mount Pulaski

## Customers Can Resume Regular Water Usage

Mt Pulaski, Ill. (Nov. 4, 2023) - Illinois American Water has lifted the boil order for customers in Mount Pulaski that was issued on Wednesday and again Thursday in accordance with Illinois Environmental Protection Agency (EPA) regulations.

Customers were notified by phone after tests confirmed water meets all regulated quality standards.

We thank our customers in Mount Pulaski for their patience and understanding the past few days while repairs were being made in the water system. We salute our employees for their hard work and customer focus the past few days, while working in a safe, efficient manner.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders. For more information, visit amwater.com and join American Water on LinkedIn, Facebook, Twitter and Instagram.

**About Illinois American Water**

Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and wastewater services to approximately 1.3 million people. American Water also operates a quality control and research laboratory in Belleville. For more information, visit www.illinoisamwater.com and follow Illinois American Water on Twitter and Facebook.

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