American Water Newsroom

$4 Million Water Line Upgrade Project Underway in Scranton

SCRANTON, Pa. (December 5, 2023) – Pennsylvania American Water today announced a $4 million water line upgrade project to replace more than 5,200 feet of water main along North Main Avenue, Scranton, to improve reliability for customers, reduce service disruptions, and increase water flows for firefighting. The system improvements replace water main dating back to 1898.

The project, which started in late November, involves company contractors installing new 20-and 24-inch ductile iron pipe, replacing six- and 16-inch water main along North Main Avenue, from Parker Street to Viewmont Drive.

“We’ve experienced several leaks on this pipe over the years,” said Matt Griffith, project manager, Pennsylvania American Water. “Along with that history of leaks, the larger diameter main will allow us to better handle system demands and provide more reliable service.”

Crews will work weekdays between 7 a.m. and 5 p.m. Traffic restrictions will be in place during construction. The company expects to complete the water main installation, including connecting all customer service lines to the new mains, in spring 2024 with final restoration and paving set for late 2024.

During construction, customers might experience temporary service interruptions, discolored water, and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. For more information, contact Pennsylvania American Water’s customer service center at 1-800-565-7292.

This infrastructure upgrade project is not only an important investment in public health and safety, it also helps support the economic health of the communities we serve. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 15 jobs are generated throughout the economy. Statewide, Pennsylvania American Water invested approximately $490 million in 2022 alone to improve our water and wastewater treatment and pipeline systems, supporting more than 7,000 jobs through these continued investments.

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.3 million people. For more information, visit www.pennsylvaniaamwater.com and follow Pennsylvania American Water on Twitter and Facebook.

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