American Water Newsroom

Pennsylvania American Water Invites Customers to Participate in PA PUC Public Input Hearings on Rate Request

During a series of 12 in-person and telephonic hearings Jan. 29-Feb. 7, customers can provide input on the company's water and wastewater rate request, driven by $1 billion invested

Mechanicsburg, Pa., Jan. 16, 2024 – Pennsylvania American Water will join the Pennsylvania Public Utility Commission (PUC) to hear public comment on the company's recent rate request during a series of eight in-person and fourtelephonic public hearings to be held between Jan. 29 and Feb. 7. Customers are invited to provide input on the rate request Pennsylvania American Water filed on Nov. 8, 2023, to adjust its water and wastewater rates.

The rate request reflects $1 billion in water and wastewater system investments to be made between 2024 and 2025 to continue providing safe and reliable service. Any new rates would not take effect until August 2024, except for certain recently acquired systems where the rate increases are proposed to take effect at later dates. As part of the filing, the company is seeking approval to expand its income-based monthly bill discount program to include customers between 150 percent and 200 percent of the Federal Poverty Level (FPL), which would result in an estimated 55,000 additional customers being eligible to receive discounted service.

In-Person Public Hearings:

- Monday, Jan. 29, 2024– Port Vue, Allegheny County
  1 p.m. and 6 p.m.
  Port Vue Social Hall
  1191 Romine Avenue
  Port Vue, PA 15133

- Tuesday, Jan. 30, 2024 – Scranton
  1 p.m. and 6 p.m.
  Scranton Cultural Center
  420 N. Washington Avenue
  Scranton, PA 18503

- Wednesday, Jan. 31, 2024 – Exeter Township/Reading, Berks County
  1 p.m. and 6 p.m.
  Dunn Community Center
  4565 Prestwick Drive
  Reading, PA 19606

- Tuesday, Feb. 6, 2024 – Harrisburg
  1 p.m. and 6 p.m.
  Hearing Room 1
  Keystone Building
  400 North Street
  Harrisburg, PA 17120

Telephonic Public Hearings:

- Monday, Feb. 5, 2024
  1 p.m. and 6 p.m.

- Wednesday, Feb. 7, 2024
  1 p.m. and 6 p.m.

Full hearing details and pre-registration instructions are available here.If you wish to testify at a telephonic public input hearing, you must pre-register with the OCA by Thursday, Feb. 1, 2024, to receive the call-in information.

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.3 million people. For more information, visit www.pennsylvaniaamwater.com and follow Pennsylvania American Water on Twitter and Facebook.

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