American Water Newsroom

Leaks can Run, but They Can't Hide!

New Jersey American Water Provides Tips to Locate and Fix Leaks During U.S. Environmental Protection Agency's Fix a Leak Week

CAMDEN, NJ – MARCH 18, 2024 – New Jersey American Water highlights U.S. Environmental Protection Agency's (EPA) Fix a Leak Week by sharing tips to locate and fix leaks fast. The national campaign held by the EPA raises awareness about leaks and other water issues that contribute to water waste within homes and businesses.

"At New Jersey American Water, we understand how much time, resources, and expertise it takes to deliver clean, safe, and reliable drinking water to our customers every day – so we don't want one drop to go to waste!" said Mark McDonough, President, New Jersey American Water. "Fix a Leak Week is a great opportunity for us all to focus on using water wisely by reducing water waste. If every one of our New Jersey customers fixed a household leak, they could contribute to millions, or even billions, of gallons of water saved in a year."

According to the EPA, the average household wastes nearly 10,000 gallons of water annually. Below are a few common places to check for leaks inside your home:

- Faucets: A leaky faucet can waste nearly 3,200 gallons of water per year.
- Toilets: These silent water wasters can usually be fixed by adjusting or replacing the flapper valve. New Jersey American Water provides a video showing how to check for toilet leaks on its YouTube channel.
- Washing machine: If you see water on the floor under your washing machine, contact a repair person. You may need to replace your drain hose.
- Tub spouts and shower heads: Leaks here can waste hundreds of gallons per year. If you notice one, be sure to address it as soon as you can.
- Boiler system: If the sound of running water is continuous and does not stop and start periodically, there may be a leak. Contact a professional to check it out and perform repairs.
- Water bill: Check your New Jersey American Water bill monthly. If the usage increases to above average and there was no change in your home size, there most likely is a leak.

"We're committed to finding and fixing our own leaks here at New Jersey American Water as well," said McDonough, having invested over $17.8 million in leak detection equipment over the past five years. "Our award-winning acoustic leak detection technology allows us to 'hear' leaks underground and enhances our ability to respond to them before they become larger issues."

Customers can download a leak detection kit here. Include children in learning with New Jersey American Water's Water Learning Center for activities focused on the value of water. Additionally, American Water received the EPA's 2023 WaterSense Excellence Award for our strategic collaboration efforts in research and consumer education. New Jersey American Water customers can also manage their account and check for usage spikes online by using the company's online customer portal, MyWater.

About New Jersey American Water

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.9 million people.

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