Tennessee American Water's 2023 Water Quality Reports Now Available Online

Reports Show Water Utility Continues to Meet or Surpass Water Quality Standards

Chattanooga, Tenn. (April 3, 2024) – Tennessee American Water announces that the company's 2023 Water Quality Reports are available to customers on the company's website, tennesseeamwater.com. Tennessee American Water continues to meet or surpass water quality standards. Also referred to as Consumer Confidence Reports, the publications describe local drinking water sources, summarize laboratory testing conducted on water, list the levels of any substances contained in the water and provide tips on protecting water sources.

The U.S. Environmental Protection Agency (EPA) and the Tennessee Department of Environment and Conservation (TDEC) set standards for water quality and monitor test results to help utilities meet those standards.

"Our employees are committed to providing high-quality water because we know that customers count on us to provide clean, safe and reliable water service," said Lori Stenzel, Tennessee American Water Manager for Water Quality & Environmental Compliance. "The report is a great resource for learning about drinking water standards and the important work that goes into treatment to meet or even exceed regulatory requirements."

The Chattanooga plant has earned the Director's Award from the *Partnership for Safe Water* for 23 consecutive years. The *Partnership* is a collaboration between six drinking water organizations with a mission to improve the quality of water delivered to customers by optimizing operations. Tennessee American Water is one of seven utilities out of Tennessee's nearly 500 community water systems that participate in the *Partnership's* treatment plant optimization program.

The reports are currently available on https://www.amwater.com/tnaw/wqreports

Customers can search by zip code to find their specific report or follow these links:

- Chattanooga: https://www.amwater.com/ccr/chattanooga.pdf
- Jasper Highlands: https://www.amwater.com/ccr/jasperhighlands.pdf
- Sequatchie Valley (Whitwell, Powells Crossroads & some parts of Sequatchie County): https://www.amwater.com/ccr/sequatchievalley.pdf
- Suck Creek: https://www.amwater.com/ccr/suckcreek.pdf

Printed copies of the report are available to customers who would rather receive their report in the mail or who do not have access online. To request a copy be mailed, customers may call the company's Customer Service Center at 1-866-736-6420 or by emailing tawinquiries.com.

About Tennessee American Water

Tennessee American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 420,000 people in Tennessee and north Georgia.

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