Virginia American Water's Water Quality Reports Now Available Online

Reports Show Water Utility Continues to Meet or Surpass Water Quality Standards

Alexandria, V.A. – June 6, 2024 – <u>Virginia American Water</u>'s most recent Water Quality Reports are now available for all service areas on its <u>website</u> under the Water Quality tab. The company is proud to report that once again it continues to meet or surpass water quality standards across the state.

The annual Water Quality Report (also referred to as a "Consumer Confidence Report") details the quality of water provided by the company to its customers using data collected from water quality testing in its local systems between January and December 2023. The U.S. Environmental Protection Agency (U.S. EPA) and the Virginia Department of Health set standards for water quality and monitor test results to help utilities meet those standards.

"From meeting and surpassing state and federal drinking water standards to investing millions each year to upgrading our infrastructure, our employees take great pride in what we do each and every day," says Barry Suits, President of Virginia American Water. "We hold ourselves to the highest standards in delivering safe, clean, reliable and affordable drinking water to our customers."

Customers can access the Water Quality Report specific to their area by visiting the <u>Water Quality tab</u> on Virginia American Water's website and searching for their report by zip code. Printed copies of the report are also available to customers who do not wish to access it online. Customers can call the company's customer service center at 1-800-452-6863 to request a hard copy of their local report.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable, and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit <u>amwater.com</u> and join American Water on <u>LinkedIn</u>, <u>Facebook</u>, <u>X</u> and <u>Instagram</u>.

About Virginia American Water

Virginia American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable

water services to approximately 350,000 people.			
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