American Water to Contribute Expertise to Several Panels for AWWA ACE24

CAMDEN N.J. – JUNE 11, 2024 – American Water (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., announced today that it will participate in the 2024 American Water Works Association Annual Conference and Expo, taking place June 10 through13in Anaheim, Calif.

Chelsea Kulp, Senior Manager, Government and External Affairs, New Jersey American Water, will give best practices through her education session, *Communications Tactics Developed When Your Lead Service Line Replacement Program Requires Support from All of Your Customers*. Kulp will highlight the steps in the evolution of an effective communications program, driven by performance metrics and real-time results.

Rob Burton, President, West Virginia American Water; Megan Hannah, Senior Manager, Government and External Affairs, West Virginia American Water, and Erica Pauken, Manager, Compliance, American Water, will lead a discussion titled, *Our Response to the East Palestine Ohio Train Derailment Focused on Source Water Protection, Resiliency, and Emergency Response.* The group will provide insight into the successful operational and communications response to the the East Palestine, Ohio train derailment from February 2023, which impacted several states and the water supply along the Ohio River.

ACE24 is an annual meeting where industry leaders come together to discuss and plan for the serious issues that will transform the future of water. For more information, visit https://www.awwa.org/ace/Program/Educational-Sessions.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

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