American Water Newsroom

Pennsylvania American Water Announces Planned Water Outage for East Coventry Township

ROYERSFORD, Pa. (June 14, 2024) – Pennsylvania American Water announced a scheduled service outage in its Royersford water system for all residents of East Coventry Township during an eight-hour period from approximately 10 p.m. on Monday, June 17 until 6 a.m. on Tuesday, June 18. Overnight work is being conducted to limit the outage's impact on customers.

During the outage, the company will move a portion of water main required for its new Lock 57 Water Treatment Plant. Announced in October 2023, the new plant, which represents a $123 million investment in the community, will include numerous treatment enhancements and critical infrastructure best practices to continue providing safe and reliable water service to customers in Chester County.

Customers will be notified of the scheduled outage through the company's emergency notification system on Thursday, June 13 and again on Monday, June 17 before work begins. Customers are encouraged to stay informed of water-related emergencies and alerts by signing up for notifications and selecting their contact preferences: by phone, text and/or email. To do so, customers should log on to MyWater, Pennsylvania American Water's online self-service portal at amwater.com/mywater.

Following the outage, some customers may experience a slight discoloration of water. If this happens, they should run the water until it clears.

Pennsylvania American Water extends its appreciation to customers for their patience and cooperation while crews work to make these critical improvements. For more information, contact the company's customer service center at 1-800-565-7292.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.3 million people.

Media Contacts

David Misner

External Affairs Manager, Central PA

717.262.7525

david.misner@amwater.com

---

https://newsroom.amwater.com/2024-06-14-Pennsylvania-American-Water-Announces-Planned-Water-Outage-for-East-Coventry-Township