New Jersey American Water Issues Mandatory Outdoor Water Restriction for Customers in Monmouth and Ocean Counties

An emergency repair at one of the region's water treatment plants and increased demand due to heat wave are prompting notice.

CAMDEN, N.J. – JULY 14, 2024 – Due to an emergency repair at the company's Jumping Brook Water Treatment Plant and increased summer demands, New Jersey American Water is issuing a mandatory water conservation restriction for customers in Monmouth and Ocean Counties for the next 48 hours.

Customers asked to limit their water use to essential purposes only while New Jersey American Water works to repair a 36-inch valve located within the company's Jumping Brook Water Treatment Plant in Neptune. New Jersey American Water is working to resolve the issue as quickly and safely as possible.

This mandatory outdoor water restriction applies to New Jersey American Water customers in the following communities: Aberdeen, Allenhurst, Asbury Park City, Atlantic Highlands, Bay Head, Bradley Beach, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Highlands, Holmdel Township, Howell, Interlaken, , Lake Como, Lakewood, Little Silver, Loch Arbor Village, Long Branch City, Mantoloking Borough, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Pelican Island, Red Bank, Rumson, Sea Bright, Shrewsbury, Shrewsbury Township, Toms River (Barrier Island Section), Tinton Falls, Wanamassa, and West Long Branch.

Impacted customers have been notified via the company's emergency notification system, asking them to eliminate outdoor water use such as irrigation or sprinkler watering of lawns, washing cars and filling of pools, and use water wisely indoors until further notice.

New Jersey American Water thanks its customers for their cooperation in refraining from non-essential outdoor use during this repair and throughout the summer to continue to ensure a plentiful supply for everyone.

The company will issue a follow-up communication when this restriction is able to be lifted. Updates are also available on the website at www.newjerseyamwater.com, under Alerts. For more information and more tips on how to conserve water, visit www.newjerseyamwater.com.

About New Jersey American Water

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.9 million people.

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