New Jersey American Water Continues to Work to Repair Valve within Jumping Brook Water Treatment Plant

Mandatory water conservation restriction still in place

CAMDEN, N.J. – JULY 15, 2024, at 12:15 PM – New Jersey American Water is reporting that the repair to a valve on a 36-inch main within the company's Jumping Brook water treatment plant continues this afternoon.

"We appreciate our customers' cooperation as crews work quickly and safely to repair the valve," stated Lindsey Olson, Senior Director of Coastal Operations, New Jersey American Water. "With the heat wave we are experiencing, we were concerned about the strain on the system due to planned morning outdoor water use and it was clear that our customers are taking the necessary steps, which is a huge help. We continue to ask for no outdoor water use such as irrigation, lawn watering, washing cars and filling of pools."

Impacted customers were notified via the company's emergency notification system yesterday, asking them to eliminate outdoor water use such as irrigation or sprinkler watering of lawns, washing cars and filling of pools, and use water wisely indoors until further notice.

This mandatory outdoor water restriction applies to New Jersey American Water customers in the following communities: Aberdeen, Allenhurst, Asbury Park City, Atlantic Highlands, Avon, Bay Head, Belmar, Bradley Beach, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Highlands, Holmdel Township, Interlaken, Keansburg, Lake Como, Little Silver, Loch Arbor Village, Long Branch City, Matawan, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Red Bank, Rumson, Sea Bright, Shrewsbury, Shrewsbury Township, Tinton Falls, Union Beach, Wanamassa, and West Long Branch.

New Jersey American Water thanks its customers for their cooperation in refraining from non-essential outdoor use during this repair.

The company will issue a follow-up communication when this restriction is able to be lifted. Updates are also available on the website at www.newjerseyamwater.com, under Alerts. For more information and more tips on how to conserve water, visit www.newjerseyamwater.com.

About New Jersey American Water

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.9 million people.

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Brook-Water-Treatment-Plant