American Water Newsroom

American Water Issues 2023 Sustainability Report

Highlights American Water's sustainable impact on communities across the U.S.

CAMDEN, N.J. – JULY 29, 2024 – American Water (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., announced today that it has issued its eighth Sustainability Report covering its industry leadership and performance on environmental, social, and governance (ESG) principles. The report covers the 2023 reporting year and is the first American Water Sustainability Report to be published in its new annual cadence.

"This report highlights how we are fulfilling our mission of providing safe, clean, reliable, and affordable water and wastewater service to our customers and communities we serve across our national footprint," said M. Susan Hardwick, President and CEO of American Water. "As we reflect on our progress in 2023 and focus on achieving further progress in the years to come, this report affirms that our commitment to sustainability yields benefits for all of our important stakeholders."

American Water prepared the Sustainability Report with reference to the standards of the Global Reporting Initiative, Sustainability Accounting Standards Board, the Task Force on Climate-Related Financial Disclosures, and includes applicable metrics from the Edison Electric Institute and American Gas Association ESG/sustainability reporting template. The report also takes into consideration the United Nations Sustainable Development Goals and the company's responses to the annual CDP Climate Change questionnaire.

The report focuses on key areas including:

- Water Quality & Emerging Contaminants; Water & Wastewater Infrastructure; Water Use & Efficiency; Inclusion, Diversity & Equity; Employee Health; Safety and Well-being; Water Access & Affordability; Talent Attraction, Development & Retention; Water Supply Resilience; and Emissions, which reflect the Company's most recent Materiality Assessment results.
- Based upon input collected from shareholder outreach and feedback over the last year, also included are new disclosures utilizing existing internal strategies and expertise spanning: Biodiversity, Environmental Justice, Human Rights, Pay Equity, Water Quality Regulation and Wastewater topics

American Water has received many awards and recognition that celebrate accomplishments tied to the company's commitment to ESG:

- Recognized on Newsweek's list of America's Most Responsible Companies 2023 and Newsweek's list of America's Most Trustworthy Companies 2023;
- Named on the USA Today America's Climate Leaders and Forbes Net-Zero Leaders 2023 lists;
- Recognized as the first utility to be honored on Fortune's Modern Board 25 Ranking;
- Named in Barron's 100 Most Sustainable Companies 2023 List for sixth consecutive year;
- Awarded top-scoring company, for the fifth consecutive year, as Best Places to Work for Disability Inclusion by the Disability Equality Index;
- Included in the Bloomberg Gender Equality Index for the sixth consecutive year in 2023; and
- Received the 2023 WaterSense® Excellence in Education and Outreach award from the United States (U.S.) Environmental Protection Agency (EPA), followed by numerous Partnership for Safe Water awards for continuously optimizing water treatment plant and distribution systems among other national, state and local recognition.

Please visit ir.amwater.com/sustainability to learn more and view the Sustainability Report.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable

drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

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