American Water Newsroom

West Virginia American Water Announces Additional Infrastructure Upgrade Project in Hinton

Hinton, W.Va., (Oct. 3, 2024) – West Virginia American Water announced today an infrastructure improvement project aimed at replacement of 2,200' of water main. The investment of approximately $700,000 is a significant upgrade in the water distribution system for residents and businesses. This project follows additional work on Garden Street earlier this year that replaced 680 feet of water main for approximately $175,000.

"This vital infrastructure improvement project will help with service reliability and sustainability for our city's water system. I am looking forward to continued investment from West Virginia American Water in our infrastructure," said Jackie Scott, Mayor of Hinton. "Following this infrastructure upgrade project, the city has plans for sidewalk and road improvements. We appreciate West Virginia American Water expediting this main replacement project to allow us time to make those additional improvements in the City."

This project, which started September 30, includes replacing the aging 8-inch water main on Main Street from Second Street to Stokes Street. Weather permitting work will be completed by the end of December and street restoration is expected to be complete in the spring of 2025. Crews will work Monday through Friday between 7:00 a.m. and 5:00 p.m. Traffic restrictions will be in place during construction.

These infrastructure upgrade projects are an important investment in public health and safety, and they also help support the economic health of the communities served by West Virginia American Water. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 15 jobs are generated throughout local economies.

This infrastructure upgrade project is part of West Virginia American Water's plan to invest more than $97 million in infrastructure upgrades across the state in 2024. In addition, these projects help support the economic health of the communities served by West Virginia American Water. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 15 jobs are generated throughout local economies.

Over the past decade, West Virginia American Water has invested over $736 million, in infrastructure projects and capital upgrades to address aging infrastructure across the Mountain State, including more than 168 miles of new water main. To learn more about our ongoing investment in infrastructure, visit the company's interactive upgrade map.

During construction, customers may experience temporary service interruptions, discolored water, and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. To report water related emergencies such as leaks, main breaks or other service disruptions, customers can submit a service request on the company's website.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About West Virginia American Water

West Virginia American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 600,000 people.

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