American Water Newsroom

# Pennsylvania American Water Issues Voluntary Conservation Notice for Customers in its Norristown and Royersford Service Areas

NORRISTOWN, PA (Nov. 4, 2024) – Pennsylvania American Water is asking customers in its Norristown and Royersford service areas to voluntarily limit water usage in accordance with the company's drought contingency plan and recently announced drought watch issued by the Pennsylvania Department of Environmental Protection.

“Our region has experienced drier weather than usual,” said Justin Brame, senior manager of operations, Pennsylvania American Water. “With little precipitation in the current 10-day forecast, we’re asking customers in our Norristown and Royersford systems to voluntarily reduce their non-essential water use.”

This notice applies to Pennsylvania American Water customers in the Montgomery County municipalities including East Norriton, Limerick, Lower Pottsgrove, Lower Providence, Perkiomen, Plymouth

Skippack, Upper Merion, Upper Providence, West Norriton, Whitemarsh, Whitpain and Worcester townships and Bridgeport, Norristown and Royersford boroughs.

The voluntary conservation notice also applies to customers in East Pikeland, Schuylkill and West Vincent townships and Spring City borough in Chester County.

“Simple reductions in water usage now by customers can make a big difference should this dry weather continue,” Brame added.

The following non-essential uses are discouraged:

- Watering of lawns, gardens, trees, shrubs or any other type of plants except by hand-held hose or container
- Washing any paved surface area, including washing streets, garages, sidewalks, driveways, etc.
- Watering any portion of golf courses, other than tees and greens
- Water use for ornamental purposes, such as fountains, waterfalls, etc.
- Water use for cleaning of any type of motor vehicle
- Serving of water in clubs or restaurants or any other public eating places, unless requested by the customer
- Water use for flushing of sewers, except as deemed necessary in the interest of public health and safety
- Use of fire hydrants for any purpose other than fighting fires. This includes fire practice drills by all fire departments

Pennsylvania American Water offers the following tips for conserving water inside and outside your home:

- Run dishwashers and clothes washers only when they are full. If you have a water-saver cycle, use it.
- Regularly check your toilet, faucets and pipes for leaks with our free leak detection kits. If you find a leak, have it fixed as soon as possible.
- Install water-saving showerheads, toilets and faucet aerators.
- Consider water and energy-efficient appliances. Products and services that have earned the WaterSense label have been certified to be at least 20 percent more efficient without sacrificing performance.
- Turn off the tap while brushing your teeth or washing dishes in the sink.
- Use a broom instead of a hose to clean your sidewalk, driveway or patio.

Pennsylvania American Water offers multiple water conservation resources in the Wise Water Use section of its website. It also is a member of the Alliance for Water Efficiency, which developed an online Water Use Calculator that allows you to input water use information specific to your household and offers tips on where you can save water and energy based on that data.

This voluntary water conservation request will remain in effect until further notice. Pennsylvania American Water will provide updates as necessary.

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