Pennsylvania American Water Issues Mandatory Conservation Notice for Customers in Glenn Alsace Service Area

NORRISTOWN, PA (November 8, 2024) – Pennsylvania American Water issued a mandatory water conservation order for approximately 9,500 customers in its Glen Alsace water system in Berks County this morning. This notice applies to Pennsylvania American Water customers in Exeter, Ruscombmanor and Amity townships. Customers are asked to temporarily limit their water use to essential purposes only, with a targeted reduction of 10-15% until further notice.

The mandatory conservation order follows a voluntary conservation notice issued on Wednesday, October 23 and a reduction in the system's raw water sources. The order is in accordance with the company's drought contingency plan, as well as the Pennsylvania Department of Environmental Protection's recently issued for Berks and Schuylkill counties.

Pennsylvania American Water is notifying affected customers through its automated emergency notification system. The company will provide updates, as needed, and will notify customers when the conservation order is lifted. For more information, visit amwater.com/paaw and click on 'Alerts'.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water
Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.3 million people.

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Customers-in-Glenn-Alsace-Service-Area