West Virginia American Water Announces Source Water Protection Video Premiere

CHARLESTON, W.Va. (Dec. 2, 2024) – West Virginia American Water announced today the premiere of its Source Water Protection video highlighting improvements and advancements the company has made since January 2014.

“It has been ten years since the Freedom Industries chemical spill that occurred in January 2014,” said Robert Burton, president of West Virginia American Water. “West Virginia American Water’s effective actions during and following that event were nationally recognized, and our company is proud to serve as a leader in source water protection across the country. We’re pleased to share this video showcasing the advancements we’ve made over the last decade.”

West Virginia American Water enhanced its existing business continuity and source water protection plans across its systems to provide early warning detection, upstream monitoring and publicly available source water protection plans among other enhancements. In 2020, the company was recognized by the American Water Works Association as Exemplary Source Water Protection Program of the Year among all large water utilities across the nation.

“West Virginia American Water has a robust source water protection program. Source water protection is integrated into our everyday operations,” says Erica Pauken, Director of Source Water Protection for American Water. “We’re proud to say that we’re leaders in source water protection, not just in West Virginia, but across the country.”

West Virginia American Water invites members of the media, customers and general public to learn more about its source water protection program. The video can be viewed on West Virginia American Water’s social media pages including YouTube, LinkedIn, Facebook, Instagram and X.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,500 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About West Virginia American Water

West Virginia American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 600,000 people.

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