American Water Newsroom

Tennessee American Water Granted New Rates by Tennessee Public Utility Commission

Chattanooga, TN (January 22, 2025) – The Tennessee Public Utility Commission (TPUC) approved new water rates for Tennessee American Water on Jan. 21, 2025.

“By making prudent, ongoing necessary investments to maintain and upgrade our water system, Tennessee American Water is committed to the safety and reliability of our water systems in the communities where we live and serve,” said Grant Evitts, Tennessee American Water president. “Our long-term investment approach allows us to continue delivering high-quality water service to our customers.”

With the approved rate increase, the average bill for Chattanooga residential customers using 3,800 gallons per month with a 5/8-inch meter will see a minimal increase of less than $0.25 per month. The amount of the rate change customers will experience will vary among the company’s operating districts.

Tennessee American Water offers customer assistance through the *Project Water Help* program, payment plans and budget billing. To request assistance through *Project Water Help*, customers can call United Way at 2-1-1. Information about the *Project Water Help* program, payment plans, and budget billing is available at the company’s website.

Customers will receive information about the new rates on their Tennessee American Water bill. Information will also be available on the company’s website at https://www.amwater.com/tnaw/Customer-Service-Billing/Your-Water-Rates/.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Tennessee American Water
Tennessee American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 420,000 people in Tennessee and north Georgia.

For more information, visit www.tennesseeamwater.com and connect with us on Facebook, X, Instagram and YouTube

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