American Water Shares Convenient Ways for Customers to Pay their Water Bill

CAMDEN, N.J. – FEBRUARY 11, 2025 – American Water (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., provides customers with five payment options to choose from and convenient services to help pay their water bill.

Payment options:

- Pay Automatically – Save time and postage by enrolling in our Auto Pay program and your bill will be paid on time, every time. To enroll, log on to our online customer portal, MyWater. A $1.95 fee for online transactions may apply.
- Online– Visit amwater.com/billpay. Have your account number handy, as you will need it to pay your bill. A $1.95 fee for online transactions may apply.
- By Mail – Send a check or money order along with payment stub to the address provided on your bill. Please do not include cash, staples or paper clips.
- By Phone – Call us at 1-855-748-6066 to pay your bill 24 hours a day, 7 days a week. Have your account number ready to share.
- In Person – Visit your American Water state website to find an authorized payment location near you.

Other services we offer:

- Budget Billing – Manage your cash flow more easily by providing predictable monthly payments and avoiding unplanned seasonal spikes.
- Paperless Billing – Enroll via MyWater and we'll send you an email with the amount due, the due date and a link to view your bill. It's simple, secure and free. You can also view up to 36 months of past bills.
- Preferred Due Date – Check for eligibility to adjust your bill's due date. Visit MyWater to determine your options.
- Third-Party Notification – If someone else handles your bills for you, such as a relative or trustee, we can send a copy of your bill and any past-due or shut-off notices to that third party. Enroll for this special service via MyWater.

Learn more about American Water here.

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