## Illinois American Water Shares Convenient Ways to Pay Your Water and Wastewater Bill

Belleville, Ill. – FEBRUARY 11, 2025 <u>Illinois American Water</u> provides customers with five convenient payment options to choose from to pay their water and wastewater bill.

## Payment options:

- Pay Automatically Save time and postage by enrolling in our Auto Pay program and your bill will be paid on time, every time. To enroll, log on to our online customer portal, <u>MyWater</u> account.
- Online— <u>Visit amwater.com/billpay</u>. Have your account number handy, as you will need it to pay your bill.
- By Mail Send a check or money order along with payment stub to the address provided on your bill. Please do not include cash, staples or paper clips.
- By Phone Call us at 1-855-748-6066 to pay your bill 24 hours a day, 7 days a week. Have your account number ready to share.
- In Person Visit our website to find an authorized payment location near you: <a href="mailto:amwater.com/ilaw/Customer-Service-Billing/Billing-Payment-Info/">amwater.com/ilaw/Customer-Service-Billing/Billing-Payment-Info/</a>

Learn more about Illinois American Water here

## About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit <u>amwater.com</u> and join American Water on <u>LinkedIn</u>, <u>Facebook</u>, <u>X</u> and <u>Instagram</u>.

## **Media Contacts**

Terry Mackin
Director of Communications and External Affairs
<a href="mailto:terry.mackin@amwater.com">terry.mackin@amwater.com</a>

