American Water Newsroom

West Virginia American Water Shares Convenient Ways to Pay Your Water and Wastewater Bill

Charleston, W. Va., (Feb. 11, 2025) – West Virginia American Water provides customers with five convenient payment options to choose from to pay their water and wastewater bill.

Payment options:

- Pay Automatically – Save time and postage by enrolling in our Auto Pay program and your bill will be paid on time, every time. To enroll, log on to our online customer portal, MyWater account.
- Online – Visit amwater.com/billpay. Have your account number handy, as you will need it to pay your bill.
- By Mail – Send a check or money order along with payment stub to the address provided on your bill. Please do not include cash, staples or paper clips.
- By Phone – Call us at 1-855-748-6066 to pay your bill 24 hours a day, 7 days a week. Have your account number ready to share.
- In Person – Visit our website to find an authorized payment location near you: [https://www.amwater.com/wvaw/customer-service-billing/Billing-Payment-info/index].

Learn more about West Virginia American Water here.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About West Virginia American Water
West Virginia American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 600,000 people.

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