American Water Newsroom

American Water Shares Tips to Find and Fix Leaks During U.S. Environmental Protection Agency's Fix a Leak Week 2025

CAMDEN, N.J. – MARCH 17, 2025 – American Water (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., highlights the U.S. Environmental Protection Agency's (EPA) Fix a Leak Week 2025 by providing tips to help customers find and fix leaks in their homes.

"Fix a Leak Week is a great opportunity for customers to focus on using water wisely by reducing water waste, which saves water and money," said Cheryl Norton, Executive Vice President and Chief Operating Officer, American Water. "American Water plans to invest $42 billion over the next ten years across our nationwide footprint to support needed water and wastewater infrastructure renewal, including replacing and upgrading aging pipes and using leak detection technology to find and fix leaky pipes before they break. These investments help increase our efficiency and resiliency, which means less water wasted and better service reliability for our customers."

According to the EPA, leaks are present in about ten percent of households, which can waste 90 gallons of water or more per day. Below are a few common places to check for leaks inside your home:

- **Toilets**: A defective plunger ball or flapper valve can waste water by causing the tank to continually drain and refill. To test, drop a dye-tracing table or a small amount of food coloring in the tank and wait 5 minutes. If the dye-colored water seeped into the bowl, you may have a leak and need to replace the defective part.
- **Faucets**: A leaky faucet can waste nearly 3,200 gallons of water per year. If you notice one dripping, try closing it tightly. If it continues to drip, the washer may need to be replaced.
- **Washing machine**: If you see water on the floor under your washing machine, that could indicate a leak. You may want to call your washing machine repair service.
- **Bathtubs and showers**: Check the spout and shower head for dripping water. New washers may be needed on the faucet handles.
- **Boiler system**: If the sound of running water is continuous and does not stop and start periodically, there may be a leak. Contact a professional to check it out and perform repairs.

Learn more and download a leak detection kit here. Customers can also check for usage spikes and manage accounts through MyWater, the company's online customer portal. Other ways to conserve and information about the value of water are located on American Water's website, in the Water Learning Center.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

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