American Water Newsroom

Pennsylvania American Water Announces $1.5 Million in New Castle System Upgrades

More than a mile of pipe to be replaced beginning the week of March 24

NEW CASTLE, Pa. (March 21, 2025) – Pennsylvania American Water today announced the start of a $1.5 million improvement project that will replace more than 1.3 miles of water main in New Castle to improve customer reliability, reduce service disruptions and increase water flows for firefighting.

“Providing reliable service to our customers means making continuous investments in our infrastructure,” said Jon Natale, senior manager of operations at Pennsylvania American Water. “We prioritize projects based on a number of criteria, including the need for larger mains to handle system demands, age of existing pipe and history of main breaks or service interruptions.”

During the project, which starts this week, contractor Graziani Construction Inc. will install new six-inch, and eight-inch ductile iron pipe, replacing existing water mains that were installed in the 1920s in the following areas:

- Grimes Steet (from Long Avenue to Waldo Street) and (from Lyndale Street to Denver Avenue)
- Waldo Street (from Hamilton Street to Belmont Street)
- Electric Street (from Hamiliton Street to the dead end near the 500 block of Electric Street)
- Galbreath Street (from Hamilton Street to the dead end near the 500 block of Galbreath Street)
- Pennsylvania Avenue (from Long Avenue to Denver Street)

Crews will work weekdays between 7 a.m. and 5 p.m. Traffic restrictions will be in place during construction. The company expects to complete the main installation, including connecting all customer service lines to the new mains and final restoration and paving, later this summer.

During construction, customers might experience temporary service interruptions, discolored water and/or lower-than-normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. For more information, contact Pennsylvania American Water’s customer service center at 1-800-565-7292.

This infrastructure upgrade project is not only an important investment in public health and safety, it also helps support the economic health of the community. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 15 jobs are generated throughout the economy. Statewide, Pennsylvania American Water invested approximately $675 million in 2024 alone to improve our water and wastewater treatment and pipeline systems, supporting more than 10,125 jobs through these continued investments.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.3 million people.

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