Indiana American Water to Start Annual Spring Cleaning in Sheridan

Water main hydrant flushing enhances water quality, reliability, fire protection

Sheridan, Ind. – March 25, 2025 – Indiana American Water is conducting its annual water main flushing in the Town of Sheridan beginning March 30 through April 10, 2025, from the hours of 10 p.m. to 8 a.m. during the weekdays.

The company conducts the annual maintenance program of its water distribution system to continue to provide customers with high-quality, reliable water service. In addition, it provides the opportunity for the company to make sure the company's fire hydrants are operational. Indiana American Water is responsible for nearly 32,000 fire hydrants in its communities across the state.

Flushing the water system helps to clean out any build-up of mineral deposits and sediment inside the pipes. These deposits can occur when there is a reduced water demand. Hydrants are inspected and checked for flows in our system.

No interruptions in water service will occur as a result of the flushing. Customers may experience a slight drop in water pressure or temporary water discoloration while this program is underway. Customers should refrain from doing laundry during the time the flushing program is taking place in or near their neighborhood.

If tap water is discolored, Indiana American Water recommends allowing several cold-water faucets to run for a short time until the water runs clear. Using more than one faucet allows the water to clear more quickly. Customers who have questions regarding hydrant flushing may call our Customer Service Center at 800-492-8373.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

About Indiana American Water

Indiana American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 1.5 million people. For more information, visit amwater.com/inaw and join Indiana American Water on LinkedIn, Facebook, Xhttps://x.com/inamwater and Instagram.

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