Water Quality Reports Available Online for Pennsylvania American Water Customers

MECHANICSBURG, Pa. (May 15, 2025) – Pennsylvania American Water's most recent Water Quality Reports are now available for all service areas on its website at pennsylvaniaamwater.com/WQReports. The company is proud to share that once again, the drinking water provided to its 690,000 customer connections across Pennsylvania meets or surpasses both state and federal water quality standards for all primary regulated substances, including lead.

“At Pennsylvania American Water, our mission is to provide safe, clean, reliable and affordable water to our customers,” said Brandy Braun, the company’s director of water quality and environmental compliance. “Our annual reports inform customers about their water quality and include details about their water, such as the specific water source and information on the importance of protecting our drinking water sources.”

The 2024 annual water quality reports, also known as “consumer confidence reports,” detail the quality of water the company provides to its customers using data collected from water quality testing in its local systems between January and December 2024.

The reports highlight the compounds detected in treated drinking water in comparison to the compliance standards established by the U.S. Environmental Protection Agency (EPA) and the Pennsylvania Department of Environmental Protection.

Some of our systems sampled for unregulated contaminants as part of EPA’s process of determining whether additional regulations are needed. The reports include the results from any of this type of testing that our systems performed.

Braun added, “We take pride in the work our team does every day to deliver high-quality water. Our water quality reports are one more way we demonstrate our commitment to our customers.”

Customers can access the Water Quality Report specific to their area by visiting the Water Quality tab on Pennsylvania American Water’s website and searching for their report by zip code. Printed copies of the reports are also available to customers who do not wish to access them online. Customers can call the company’s customer service center at 800-565-7292 to request a hard copy of their local report.

To learn more about Pennsylvania American Water’s commitment to water education, environmental stewardship and quality service, visit pennsylvaniaamwater.com.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water
Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 2.4 million people.

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