American Water Newsroom

Water Quality Reports Available Online for Indiana American Water Customers

Reports show drinking water in all service areas meets quality standards

Greenwood, Ind. – May 28,2025 – Indiana American Water's most recent Water Quality Reports are now available for all service areas on its website at www.indianaamwater.com > Water Quality tab.

The company is proud to report that once again, the drinking water provided to the 1.5 million customers across Indiana meets or surpasses both state and federal water quality standards for all regulated substances, including lead.

“At Indiana American Water, our mission is to provide safe, clean, reliable, and affordable water to our customers,” said Christina Gosnell, Senior Manager Water Quality and Environmental Compliance, Indiana American Water. “Our annual reports inform customers about their water quality and include details about their water, such as the specific water source and information on the importance of protecting our drinking water sources.”

The 2024 annual water quality report, also known as a “consumer confidence report,” details the quality of water the company provides to its customers using data collected from water quality testing in its local systems between January and December 2024.

It highlights the compounds detected in treated drinking water in comparison to the compliance standards established by the U.S. Environmental Protection Agency (EPA) and the Indiana Department of Environmental Management (IDEM).

To enhance education and transparency, the report also includes results of tests conducted on certain unregulated compounds in areas where they are present.

Gosnell added “We take pride in the work our team does every day to deliver high-quality water. Our water quality reports are one more way we demonstrate our commitment to our customers.”

Customers can access the Water Quality report specific to their area by visiting the Water Quality tab on Indiana American Water’s website and searching for their report by zip code. Printed copies of the report are also available to customers who do not wish to access it online. Customers can call the company’s customer service center at 1.800.492.8373 to request a hard copy of their local report.

To learn more about Indiana American Water’s commitment to water education, environmental stewardship, and quality service, visit https://www.indianaamwater.com.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

About Indiana American Water

Indiana American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 1.5 million people. For more information, visit amwater.com/inaw and join Indiana American Water on LinkedIn, Facebook, Xhttps://x.com/inamwater and Instagram.

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