# Boil Water Advisory Issued for Customers in Valley Forge Crossing Mobile Home Park in Lower Providence Township

**THIS NOTICE WAS HAND DELIVERED AND APPLIES ONLY TO THE PROPERTIES TO WHICH IT WAS DELIVERED**

**HIERVAN EL AGUA ANTES DE USARLA. ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.**

**TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.**

**Boil Water Advisory Issued for Customers in Valley Forge Crossing Mobile Home Park in Lower Providence Township**

**Norristown, Pa. (June 5, 2025)** – Pennsylvania American Water routinely monitors the conditions in the distribution system. Early this morning, we experienced the malfunction of a chlorine pump serving customers in the Valley Forge Crossing mobile home park. The malfunction may have inhibited sufficient disinfection of water delivered to customers. As a result, we are issuing a boil water advisory for customers in the affected area.

**This notice applies to approximately 37 customer connections in the Valley Forge Crossing mobile home park of Lower Providence.**

Affected customers are limited to the following streets:

- Audubon Drive
- Butcher Drive
- Evelyn Drive
- Nancy Drive
- Nester Drive
- Trout Lane
- Valley Lane
- Woodland Lane

**DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. You should use boil or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until further notice.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.*

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly, and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426 4791.

**What happened? What is being done?**

Pennsylvania American Water is working to repair the main break. The company is also collecting and analyzing additional water quality samples including bacteria samples. We will inform you when the corrective actions have been completed and you no longer need to boil your water. For more information, visit www.pennsylvaniaamwater.com, and select Alerts, or contact Pennsylvania American Water's customer service center at 800-565-7292.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Pennsylvania American Water.

PWS ID Number: 1460035 Date issued: June 5, 2025.

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https://newsroom.amwater.com/2025-06-05-Boil-Water-Advisory-Issued-for-Customers-in-Valley-Forge-Crossing-Mobile-Home-Park-in-Lower-Providence-Township