American Water Newsroom

From PFAS Treatment to Public Trust: How American Water is Shaping the Future at ACE25

CAMDEN, N.J. – JUNE 9, 2025 – American Water (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., will help lead critical conversations at the American Water Works Association (AWWA) 2025 Annual Conference & Exposition (ACE25), taking place June 8 through June 11, 2025 in Denver, Colorado.

“The depth and breadth of American Water’s leadership at ACE25 reflects our operational excellence and expertise, as well as our responsibility to help shape the future of the water industry,” said John Griffith, President and CEO of American Water. “From treating emerging contaminants like PFAS, to innovations in customer experience and more, our team is at the forefront of the conversations that matter most. Their presence at this conference underscores our commitment to driving progress, sharing expertise, and building public trust in the vital services we provide every day.”

ACE25 brings together global water professionals, utility leaders, researchers and regulators to explore critical issues facing the water industry and share best practices. With a strong presence throughout the conference, several of American Water’s experts will share insights on water quality, treatment technologies, operational resilience, customer experience and industry innovation—reinforcing American Water’s commitment to advancing solutions that benefit customers and communities nationwide. Presenters include:

- Christiane Hoppe-Jones, Senior Scientist, American Water, will participate in *Getting Ready for PFAS Treatment at Large-Scale Surface Water Facilities – Importance of Water Quality and Operational Evaluations*. Christiane will also present on *Aesthetics: Treatment to Improve Customer Experience,* discussing how utilities can address taste, odor and appearance concerns through strategic treatment approaches.

- Deb Degillio, VP, Chief Technology & Information Officer, American Water, will serve as a panelist on *Building Your Cyber Resilience*, highlighting how utilities can navigate increasing cybersecurity risks and fortify infrastructure against emerging threats.

- Lindsey Olson, Sr. Director of Operations, New Jersey American Water, will present *Sedimentation 101*, offering foundational knowledge on sedimentation processes and operational considerations.

- Nicole Wiley, Engineering Practice Lead, American Water, will speak on delivering *Water Treatment 101* to provide practical insights for treatment operators and emerging professionals.

- Anna Kazasi, Director of Engineering, American Water will share a poster presentation on the ACE Expo titled: “*I’m a small lonesome system and I need repair. I don’t have a whole village to help me, so how can I avoid falling into despair?”* – spotlighting the unique challenges facing small systems.

- Debbie Albrecht, VP, Chief Rates & Regulatory Counsel, American Water, will moderate and Matt Prine, VP, Chief Customer Officer, American Water, will serve as a panelist on *Meeting & Addressing New Challenges in the Water and Wastewater Industry: Customer Impact and Education,* focusing on how utilities can communicate evolving challenges and engage communities in meaningful ways.

- Lauren Weinrich, Director, Research and Development, American Water, will present on *Close Call, Safe Outcome: Proactive Strategies for Mitigating Harmful Algae Blooms in River Ecosystems,* sharing proactive risk mitigation strategies and environmental stewardship insights.

- Maddie Spinner, Engineering Project Manager, New Jersey American Water, will speak on forward-looking sessions on the *AWWA Water 2050 Initiative*, helping shape the vision for the water sector’s future.

Learn more about ACE25 here.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

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