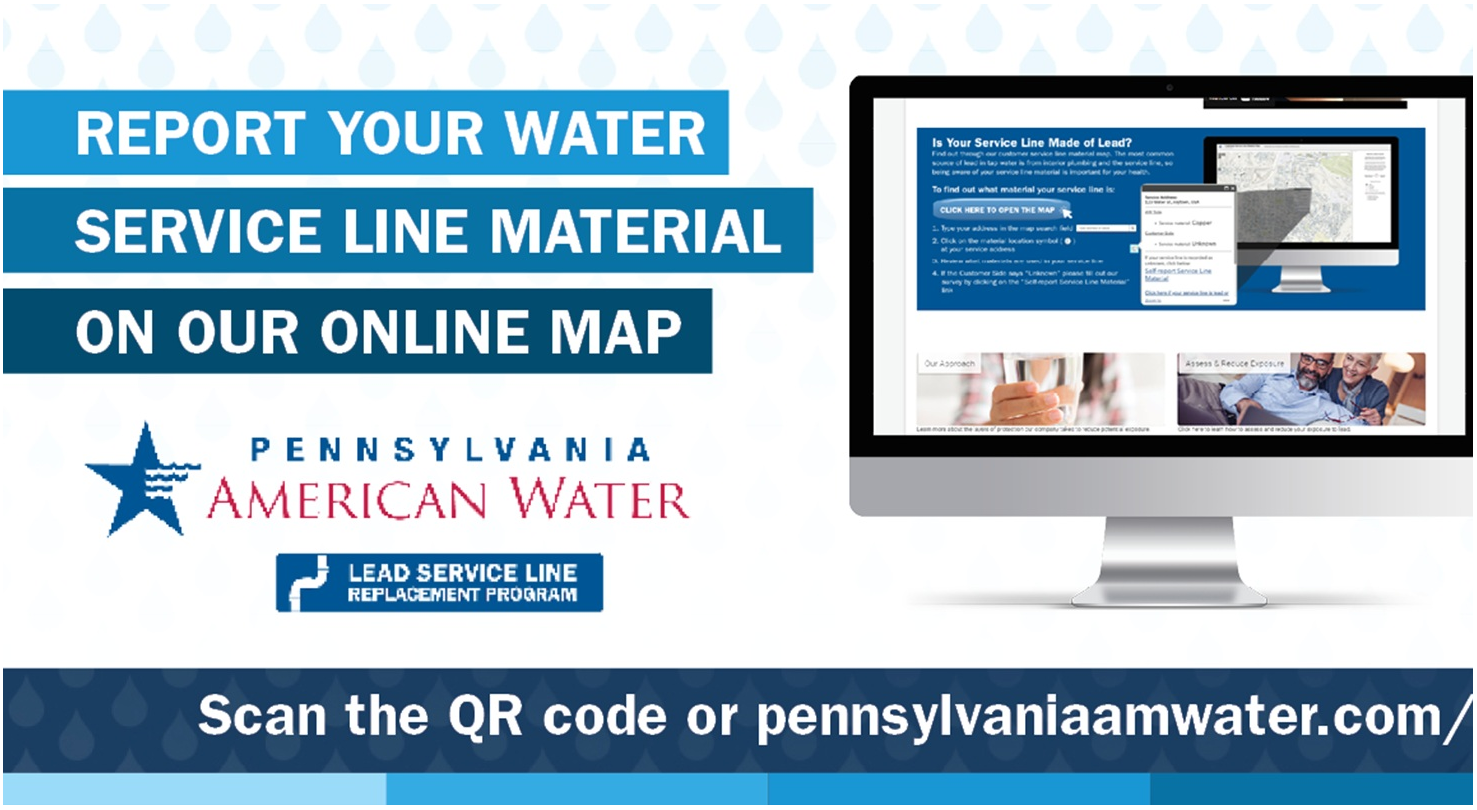
American Water Newsroom

Pennsylvania American Water to Replace More than 350 Lead Service Lines in Pittsburgh and Mt. Oliver

Neighborhood inspections to identify lead pipes kick off June 16 as part of replacement initiative.



PITTSBURGH, Pa. (June 9, 2025) – Pennsylvania American Water announced today that it will soon begin replacing approximately 357 lead service lines that have been identified in the City of Pittsburgh and Mt. Oliver Borough. This project, which starts mid-June, is funded by a $1.6 million low-interest loan and a $3.3 million grant from the Pennsylvania Infrastructure Investment Authority (PENNVEST).

“At Pennsylvania American Water, delivering safe, clean, reliable and affordable water remains our top priority,” says JoAnn Hepler, Senior Manager, Water Quality and Environmental Compliance. “While water quality meets all regulatory standards, we are committed to proactively replacing lead service lines to further protect the health, safety and peace of mind of our customers.”

Starting June 16, contractors will canvass Pittsburgh’s 29th Ward and Mt. Oliver Borough to identify unknown service line materials. They will wear high-visibility vests and contractor ID badges. If lead or galvanized steel lines are found, customers will receive information on replacing them at no direct cost. Replacements will begin as lead lines are identified.

Replacement of all lead service lines will provide direct water quality improvements to customers and is consistent with regulatory and Pennsylvania American Water initiatives to eliminate lead service lines from the public water supply system.

Customers can find more information on the company’s lead service line replacement program, answers to frequently asked questions and a guide to help self-identify the material of their service line at pennsylvaniaamwater.com/leadfacts.

Any customer can self-report their service line material online. To complete the service line inventory report from a phone or tablet, customers will need to:

1.) Enter their contact information,

2.) Identify their service line material and

3.) Upload a picture of their service line.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 2.4 million people.

Media Contacts

Lauren Camarda

External Affairs Manager, Western Pennsylvania

Pennsylvania American Water

lauren.camarda@amwater.com

---

https://newsroom.amwater.com/2025-06-09-Pennsylvania-American-Water-to-Replace-More-than-350-Lead-Service-Lines-in-Pittsburgh-and-Mt-Oliver