American Water Newsroom

West Virginia American Water Continues Nitro Investment, Begins $290,000 Project

Charleston, W.Va., (September 25, 2025) – West Virginia American Water is pleased to announce it is continuing its investments in Nitro, beginning a $290,000 project on Hickory Avenue to replace 640 feet of aging pipe with 6-inch PVC main.

“Our continued investment in Nitro, including this $290,000 infrastructure upgrade on Hickory Avenue, reflects our unwavering commitment to strengthening the resiliency of our water system,” said Scott Wyman, President of West Virginia American Water. “Projects like this help ensure we can continue delivering safe, clean, and reliable water to our customers and strengthen our communities.”

Work will take place on Hickory Avenue from Kanawha Avenue to Main Avenue and is expected to be completed by the end of November. Final street restoration will be completed in the winter of 2025. Crews will work Monday through Friday between 7:30 a.m. and 5:00 p.m., and traffic restrictions will be in place for the duration of the project.

This infrastructure upgrade project is part of West Virginia American Water’s plan to invest more than $112 million in infrastructure upgrades across the state in 2025, supporting the economic health of communities across the company’s service area. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 15 jobs are generated throughout local economies.

Over the past decade, West Virginia American Water has invested over $736 million in infrastructure projects and capital upgrades to address aging infrastructure across the Mountain State, including more than 168 miles of new water main. To learn more about these ongoing investments, visit the company’s interactive upgrade map.

During construction, customers may experience temporary service interruptions, discolored water, and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. To report water related emergencies such as leaks, main breaks or other service disruptions, customers can submit a service request on the company’s website.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water’s 6,700 talented professionals leverage their significant expertise and the company’s national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About West Virginia American Water

West Virginia American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean and reliable water and wastewater services to approximately 583,000 people.

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