Your Questions Answered: Join Pennsylvania American Water's Clarion County Customer Service Sessions

In-person and virtual customer service appointments available for customers in local communities

CLARION, Pa. (Jan. 14, 2026) – Pennsylvania American Water recently announced several outreach sessions for customers in Clarion County, as an initiative to bring customer service closer to home. During appointments, customers will have a personalized session catered directly to their needs with the opportunity to ask questions about water and wastewater service and learn more about H2O Help to Others™, the company's customer assistance program. The sessions are scheduled on Tuesdays and Wednesdays between 11 a.m. and 2 p.m. from Jan. 13 to Jan. 28, 2026. In-person sessions will be held on Jan. 14 and 21 at the Clarion Free Library at 644 Main Street, Clarion, and on Jan. 28 at the Farmington Township Volunteer Fire Hall at 32813 Route 66, Leeper. Virtual sessions are available January 13, 20 and 27. Customers can schedule their appointments here.

Pennsylvania American Water's H2O Help to Others Program has been assisting qualified customers facing financial hardships for more than 30 years. It offers grants, monthly bill discounts and arrearage forgiveness for customers at or below 250% of the Federal Poverty Income Guidelines. Customers can learn more at pennsylvaniaamwater.com/H2O or by contacting Dollar Energy, the program administrator, at 888-282-6816.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water
Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state with 1,200 dedicated employees working to provide safe, clean, reliable and affordable water and wastewater services to approximately 2.4 million people.

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