Boil water advisory issued for customers in portions of Pennsylvania American Water's Allegheny and Washington County service areas

DRINKING WATER WARNING BOIL YOUR WATER BEFORE USING

HIERVAN EL AGUA ANTES DE USARLA. ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.

TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

A boil water advisory issued for customers in portions of Pennsylvania American Water's Allegheny and Washington County service areas

McMurray, Pa. (February 7, 2026) Pennsylvania American Water routinely monitors its distribution system. Early this morning, a power surge caused a depletion of water storage at a tank near the Aldrich Water Treatment Plant in Elrama, Washington County, resulting in loss of positive pressure within our distribution system.

A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through backflow by back pressure or back siphonage. As a result, we are issuing a boil water advisory for customers in the affected area.

This notice applies to approximately 95,000 customer connections in the following Pennsylvania American Water service areas in Washington and Allegheny Counties:

Allegheny County

Bethel Park
Bridgeville
Clairton
Dravosburg
Elizabeth Township
Elizabeth Borough
Glassport
Jefferson Hills Borough
Liberty
Lincoln
North Fayette
South Fayette
South Park
Upper Saint Clair
West Elizabeth

WASHINGTON COUNTY

Amwell
Buffalo
Canonsburg
Canton
Caroll Township
Cecil Township
Chartiers
City of Washington
Claysville
Cross Creek

Donegal Township
East Washington
Fallowfield
Finleyville
Forward Township
Green Hills Borough
Houston
Jefferson
Monongahela
Mount Pleasant
New Eagle
North Franklin
North Strabane
Nottingham
Peters Township
Somerset Township
South Franklin
South Strabane
Union Township
West Middletown

Customers can view a map of the affected area by entering their address here.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. You should use boil or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly, and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426 4791.

What happened? What is being done?
Normal electrical service has been restored. The company is also collecting and analyzing additional water quality samples, including bacterial samples.

We will inform you when the corrective actions have been completed and you no longer need to boil your water. **For more information, visit www.pennsylvaniaamwater.com, and select Alerts, or contact Pennsylvania American Water's customer service center at 800-565-7292.**

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Pennsylvania American Water.

PWS ID Number: 5020039 Date issued: February 7, 2026

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https://newsroom.amwater.com/2026-02-07-Boil-water-advisory-issued-for-customers-in-portions-of-Pennsylvania-American-Waters-Allegheny-and-Washington-County-service-areas