American Water Newsroom

Indiana American Water Schedules Main Flushing in Hamilton County for Noblesville and Sheridan Communities

Program enhances water quality, reliability, fire protection

GREENWOOD, Ind. – March 26, 2026 – Indiana American Water will conduct water main flushing in two of its Hamilton County service areas beginning this month.

- In Sheridan, spring flushing will begin on Monday, March 30 through April 3, from the hours of 7:30 a.m. to 4:00 p.m.
- In the Noblesville service area, flushing will begin overnight on Tuesday, April 14 and continue through Thursday, April 16 in the downtown area from 10 p.m. to 6 a.m. Flushing of the remaining areas of Noblesville will start on Wednesday, April 16th and run through Friday, June 26 on weekdays from 8 a.m. to 5 p.m.

The company conducts the annual maintenance program to assure high-quality water service and to ensure fire hydrants are operational. Water main and fire hydrant flushing is an important part of a regular maintenance program for water distribution systems.

No interruptions in water service are anticipated as a result of the work. Customers may experience a slight drop in water pressure or temporary water discoloration while this program is underway. Customers should refrain from doing laundry during the time of day if they observe flushing is taking place in or near their neighborhood.

If tap water is discolored, Indiana American Water recommends allowing several cold-water faucets to run for a short time until the water runs clear. Using more than one faucet allows the water to clear more quickly. The water main flushing will be performed by Indiana American Water crews. They will be working out of trucks identified with the company logo. All employees will also have photo ID badges.

Learn more on how to prepare for flushing in your area and why we perform these annual tasks, by watching the following video: https://youtu.be/KbqDPZeMYNc

Fire Hydrant Safety
Unauthorized use of fire hydrants can be dangerous. Only fire department personnel and authorized maintenance workers should operate fire hydrants. Unauthorized use can damage hydrants, lower water pressure, and risk water quality. If you see an open hydrant, report it immediately to the local authorities.

How to receive customer notifications
American Water often uses its phone/text/email customer notification system to notify you before we begin flushing your neighborhood.**You must opt-in to these types of non-emergency alerts.**

- Log into MyWater, our customer portal, at:mywater.amwater.com.
- On the Alert Settings tile, click on the Edit button, which will take you to the page where you can update your contact information and preferences.

Media Contact:
Joel Reuter
External Affairs Manager
Indiana American Water
Office: (317) 885-2434
joel.reuter@amwater.com

https://newsroom.amwater.com/2026-03-26-Indiana-American-Water-Schedules-Main-Flushing-in-Hamilton-County-for-Noblesville-and-Sheridan-Communities