DRINKING WATER ADVISORY: Pennsylvania American Water Issues Boil Water Advisory for Customers in Parts of Clarks Green and South Abington Township

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HIERVAN EL AGUA ANTES DE USARLA. ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE, HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA

SCRANTON, Pa. (April 19, 2026) – Pennsylvania American Water today issued a boil water advisory for customers in parts of Clarks Green and South Abington Township due to an issue at a booster pump station. Approximately 580 customers are impacted.

Pennsylvania American Water experienced a loss in positive water pressure on Sunday, April 19, due to an issue at a booster pump station. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through backflow by back-pressure or back-siphonage. As a result, there is an increased chance that the water might contain disease-causing organisms.

This notice applies to customers along the following streets in Clarks Green and South Abington

Township:

- Fairview Road
- North Abington Road
- Old Orchard Road
- Greenbriar Drive
- Belmont Avenue
- Brighton Drive
- Grayson Drive
- Vassar Avenue
- Yale Boulevard
- Cornell Avenue
- Bucknell Drive
- Lewis Lane
- Starlight Drive
- Sterling Road
- Autumn Circle
- Birch Hill Drive
- Simerell Road
- Stevenson Road
- Abbey Drive
- Hampton Drive
- Crossgate Drive
- Gatepost Lane
- Possum Way
- Rabbit Run
- Pine View Circle
- Squirrel Run
- Venard Road

- Pheasant Run
- Cardinal Lane
- Fox Hill Road
- Quail Hollow Drive
- Fairfield Circle
- Epirus Hill
- Brookview Lane
- Saddle Loop Road
- Laconia Circle
- Elaine's Circle
- French Manor Road
- Maggie's Road
- Applewood Acres

For a map of the affected area, visit https://www.amwater.com/paaw/alerts

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. Use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms.These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may wish to consult with your health care provider. People with severely compromised immune systems, infants and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What happened? What is being done?

Pennsylvania American Water corrected the issue and service has been restored. Pennsylvania American Water will collect and analyze additional water quality samples including bacteria samples.

We will inform you when the corrective actions have been completed and you no longer need to boil your water. This information will also be provided on Pennsylvania American Water's website at **www.pennsylvaniaamwater.com**, under the **Alerts** section.

For more information, contact Pennsylvania American Water's customer service center at (800) 565-7292.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886 and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 18 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders. For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About Pennsylvania American Water
Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state

with approximately 1,200 dedicated employees working to provide safe, clean, reliable and affordable water and wastewater services to approximately 2.5 million people.

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