

Pennsylvania American Water Issues Boil Water Advisory for Customers in Part of Scranton

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE, HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA

SCRANTON, Pa. (July 27, 2026) – Pennsylvania American Water today issued a boil water advisory for customers in parts of Scranton due to a broken 24-inch water main along North Washington Avenue. Repairs are set to begin this afternoon. Approximately 770 customers are impacted.

Pennsylvania American Water experienced a loss in positive water pressure on Monday, July 27, due to a water main break. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through backflow by back-pressure or back-siphonage. As a result, there is an increased chance that the water might contain disease-causing organisms.

This notice applies to customers along the following streets in Scranton:

- 100-400 blocks of Mifflin Avenue
- 100-400 blocks of Franklin Avenue
- 100-500 blocks of Penn Avenue
- 500-700 blocks of Capouse Avenue
- 100-900 blocks of Wyoming Avenue
- 100-900 blocks of North Washington Avenue
- 100-900 blocks of Adams Aveue
- 100-900 blocks of Jefferson Avenue
- 100-900 blocks of Madison Avenue
- 100-900 blocks of Monroe Avenue
- 300-800 blocks of Gibson Avenue
- 400-800 blocks of Pine Street
- 100-800 blocks of Olive Street
- 200-800 blocks of Vine Street
- 100-800 blocks of Mulberry Street
- 100-800 blocks of Linden Street
- 100-600 blocks of Biden Street
- 100-600 blocks of Lackawanna Avenue
- 100-500 blocks of Center Street
- 500 block of Gordon Avenue
- 100 block of Anthony Street
- Unit block of Silex Street
- 600-700 blocks of Mineral Ave
- 600 block of Barrett Court
- 300-500 blocks of New Street
- 100-700 blocks of Forest Court
- 100-500 blocks of Oakford Court
- 400 block of Kessler Court
- 700-900 blocks of Dix Court
- 800-900 blocks of Lee Court
- 500-800 blocks of Myrtle Street
- 799-900 blocks of Morris Court
- 300-900 blocks of McKenna Court
- 600 block of Ridge Row

For a map of the affected area, visit <https://alertsdetail.awapps.com/alert/131796>.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. Use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may wish to consult with your health care provider. People with severely compromised immune systems, infants and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

To ease inconvenience, Pennsylvania American Water contractors will be supplying water tankers at the following locations. Tankers should be onsite by 2 p.m. Customers should bring their own containers when visiting a tanker for drinking water.

- Intersection of Biden and Wyoming streets
- Intersection of Linden Street and North Washington Avenue

What happened? What is being done?

Pennsylvania American Water will begin making repairs to the broken water main this afternoon. Once service is restored, Pennsylvania American Water will collect and analyze additional water quality samples including bacteria samples.

We will inform you when the corrective actions have been completed and you no longer need to boil your water. This information will also be provided on Pennsylvania American Water's website at www.pennsylvaniaamwater.com, under the **Alerts** section.

For more information, contact Pennsylvania American Water's customer service center at (800) 565-7292.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886 and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 18 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders. For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state with approximately 1,200 dedicated employees working to provide safe, clean, reliable and affordable water and wastewater services to approximately 2.5 million people.

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