

Mandatory Water Conservation Order Issued for Coatesville Area

Customers must reduce usage by 10-15%

COATESVILLE, Pa. (Sept. 6, 2026) – Pennsylvania American Water issued a mandatory water conservation order for approximately 23,000 customer connections in its Coatesville water system this morning, including the city of Coatesville, Atglen, Parkesburg and South Coatesville boroughs, Caln, East Fallowfield, Highland, Valley West Brandywine and West Sadsbury townships in Chester County and Christiana and Quarryville boroughs, Bart, Colerain, Eden, and Sadsbury townships in Lancaster County. Customers are asked to temporarily limit their water use to essential purposes only, with a targeted use reduction between 10-15%.

Recent weather-related changes in local water sources have increased the amount of treatment required at the plant, placing additional demand on filtration systems and temporarily reducing treatment capacity.

Pennsylvania American Water is notifying affected customers through its automated emergency notification system. The company will provide updates, as needed, and will notify customers when the conservation order is lifted. For more information, visit pennsylvaniaamwater.com/alerts.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886 and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 18 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders. For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

About Pennsylvania American Water

Pennsylvania American Water, a subsidiary of American Water, is the largest regulated water utility in the state with approximately 1,200 dedicated employees working to provide safe, clean, reliable and affordable water and wastewater services to approximately 2.5 million people.

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