

Kentucky American Water Restores Water Service to Customers of Black Mountain Water Utility Following Devastating Flood

LEXINGTON, Ky., Sept. 25, 2026 /PRNewswire/ -- Kentucky American Water has completed efforts to restore water service to approximately 200 homes served by Black Mountain Utility District in Harlan County following a devastating flood earlier this week in the region.

Company crews and contractors provided operational and technical assistance to the utility district to replace damaged water main, service lines and other water infrastructure that was severely damaged by flood waters while also moving several tons of mud, completing restoration within 50 hours. The company also provided bottled water to support residents in the impacted area during the crisis.

"We appreciate all the help that American Water gave and how fast all the equipment and supplies and workers were here on site," said Ronnie Williams, manager of Black Mountain Utility District.

"The flash flooding event at Ages/Brookside earlier this week ripped water lines out of the ground and broke them in several different areas of those communities. Kentucky American Water crews were on the ground within hours to assist Black Mountain Utility District personnel," said Harlan County Judge Executive Dan Mosley. "Based on the damage I observed, I was concerned that it may take a week or longer to restore water. However, due to the swift response, water service has been restored a lot faster than I would have ever imagined and we are appreciative of the collaboration during this crisis."

"Kentucky American Water was pleased to support Black Mountain Utility District and Harlan County officials after this week's damaging flood," said Rob Burton, president of Kentucky American Water. "Our team of professionals is dedicated to the essential work they do to provide quality, reliable, water service for the Kentucky communities we serve around the state, and we're proud of the tremendous work they accomplished this week to assist a neighboring utility in need."

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886 and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 19 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

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About Kentucky American Water

Kentucky American Water, a subsidiary of American Water with approximately 150 dedicated employees, provides safe, clean, reliable and affordable water and wastewater services to approximately 550,000 people.

For more information, visit Kentucky American Water's [website](#) and join Kentucky American Water on [Facebook](#), [X](#) and [Instagram](#).

SOURCE American Water

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