American Water Newsroom

West Virginia American Water Announces $165,000 Infrastructure Upgrades on Sanford Street

CHARLESTON, W.Va., Nov. 10, 2026 /PRNewswire/ -- West Virginia American Water is pleased to announce a $165,000 water infrastructure upgrade project on Sanford Street in Oak Hill.

"We are committed to proactive infrastructure strategy to help maintain service reliability for our customers," said **Scott Wyman, President of West Virginia American Water. "**These investments are critical to keeping our water system resilient and continue providing safe, clean, and reliable water for the communities we serve."

The project will replace 340 feet of aging pipe with 2-inch PVC main. Crews will work on Sanford Street, from West Central Avenue to the end of Sanford Street. Work began the week of November 2nd and is scheduled to be completed by the end of December. Final street restoration will be completed in spring 2027. Work will occur Monday through Friday between 7:30 a.m. and 5:00 p.m., and traffic restrictions will be in place for the duration of the project.

This infrastructure upgrade project is part of West Virginia American Water's plan to invest more than $129 million in ongoing infrastructure upgrades across the state in 2026, supporting the economic health of communities across the company's service area. Economic impact studies show that for every $1 million invested in water infrastructure, upwards of 10 jobs are generated throughout local economies.

Over the past decade, West Virginia American Water has invested over $805 million in infrastructure projects and capital upgrades to address aging infrastructure across the Mountain State, including more than 168 miles of new water main. To learn more about these ongoing investments, visit the company's interactive upgrade map.

During construction, customers may experience temporary service interruptions, discolored water, and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. To report water related emergencies such as leaks, main breaks or other service disruptions, customers can submit a service request on the company's website.

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 19 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About West Virginia American Water
West Virginia American Water, a subsidiary of American Water, is the largest regulated water utility in the state with approximately 315 dedicated employees working to provide safe, clean, reliable and affordable water and wastewater services to approximately 610,000 people.

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